

2.16 Forsendelse og Levering

1. Forsendelse og Frist

Sælgeren skal sende varen inden for **7 dage** efter betaling.

Hvis varen ikke er afsendt inden for denne tidsramme, annulleres transaktionen, og køberen skal have **fuld refundering**.

2. Forsendelsesvilkår

Alle forsendelser på **Undermarket.eu** håndteres af sælgeren selv. De fleste pakkeselskaber inkluderer en standardforsikring, men dækningen varierer afhængigt af fragtudbyderen.

Købere opfordres til at kontakte **sælgeren eller fragtfirmaet** for yderligere information om forsikringsmuligheder.

Undermarket **opfordrer sælgere** til at benytte **track & trace** samt forsikrede forsendelser, men vi kan **ikke holdes ansvarlige** for, om dette altid opfyldes.

Vi arbejder løbende på at udvikle sikre og transparente løsninger inden for **forsendelse og betaling**, men på nuværende tidspunkt overlades dette **fuldstændigt til sælgeren**.

3. Ekstra Forsikring og Udvidet Dækning

Undermarket tilbyder **ikke** automatisk særforsikring på forsendelser. Køberen kan dog undersøge muligheden for at **tilkøbe ekstra forsikringsdækning** via sælgeren eller en tredjeparts forsikringsudbyder.

For yderligere forsikringsmuligheder anbefales det at kontakte **sælgeren direkte**.

4. Ansvar ved Bortkomst eller Skade

- Køberen skal **anmelde skader eller manglende levering** direkte til sælgeren inden for **14 dage** efter forventet levering.
- Kontakt skal ske via sælgerens oplyste **telefonnummer eller e-mail**.
- Sælgeren er ansvarlig for at sikre, at varen er **forsvarligt emballeret**.
- Undermarket **kan ikke holdes ansvarlig** for skader eller bortkomne pakker, da transporten håndteres af en tredjepart (sælgeren).

5. Tvister og Reklamationer

Ved problemer med en forsendelse anbefales det at kontakte sælgeren hurtigst muligt via:

 **Store phone**

 **Store email**

2.16 Shipping & Delivery

1. Shipping and Deadline

The seller must ship the item within **7 days** after payment.

If the item is not shipped within this timeframe, the transaction will be canceled, and the buyer will receive a **full refund**.

2. Shipping Terms

All shipments on **Undermarket.eu** are handled **directly by the seller**. Most shipping providers include **standard insurance**, but coverage may vary depending on the carrier. Buyers are encouraged to contact the **seller or shipping provider** for further details on insurance options.

Undermarket **strongly encourages sellers** to use **track & trace** and insured shipping, but we **cannot be held responsible** for ensuring compliance.

We are continuously working on developing **secure and transparent** solutions for **shipping and payment**, but at this stage, all shipping responsibilities remain **entirely with the seller**.

3. Additional Insurance and Extended Coverage

Undermarket **does not** provide automatic additional insurance for shipments. However, buyers may have the option to **purchase extra coverage** through the seller or a third-party insurance provider.

For further insurance options, buyers are advised to **contact the seller directly**.

4. Liability for Loss or Damage

- Buyers must report **damaged or missing deliveries** directly to the seller within **14 days** of the expected delivery date.
- Contact should be made via the seller's **provided phone number or email**.
- The seller is responsible for ensuring the item is **properly packaged** for shipment.
- **Undermarket is not liable** for lost or damaged packages, as all shipping is handled by a **third party (the seller)**.

5. Disputes and Claims

For any shipping-related issues, buyers should contact the seller as soon as possible via:



Store phone



Store email